Procedures for Estimation on Non-Interval meters

Introduction

Estimation is used when meter reads can not be obtained. There are two types of estimation, system and manual. Each entities billing system will automatically estimate some accounts if a read is not received inside the billing window. Although different algorithms are used to estimate (see attachments for each UDC) in all cases certain principles are used for system or manual estimation.

General Principles when estimating consumption

Always estimate on conservative side.

Take Customers word for being on vacation.

Investigate when appropriate prior to estimation.

Estimation will correct self when next read is acquired.

Every attempt is made to get read prior to estimation.

Estimate will be based on valid historical information or premise information when available.

- 1. Estimation Reasons
 - 1.1 Can not get read
 - 1.2 Meter stops registering (with some data available)
 - 1.3 Inconsistent meter registration.
- 2. Recalculation and Pro-ration Estimation Methodologies for kWh
 - 2.1 History
 - 2.1.1 Customer at same premise history
 - 2.1.2 New customer at premise with history
 - 2.2 No customer or premise history
- 3. Estimation Methodologies for kW
 - 3.1 History
 - 3.2 No History
- 4. What is **NOT** an Estimation

Note: R14-2-210

11/18/2004 Version 2